



TheGolfTrolleyStore.co.uk - Returns Form

Thank you for choosing The Golf Trolley Store and we hope you are happy with your purchase. If for any reason you wish to return an item, please fill in the form and return to the address below within 30 days of receipt.

Customer Information:

Name: _____

Phone: _____

E-mail: _____

Order Number: _____

Date: _____

Address: _____

Returns Address:

Lambeg Golf Shop

Bells Lane, Lambeg

Lisburn, Co. Antrim

BT27 4QH

Tel: 0844 357 8882

QTY	ITEM NAME / DESCRIPTION	PRICE	REASON CODE	REFUND OR EXCHANGE	REASON CODES FOR REFUND OR EXCHANGE
				Refund/Exchange	1 - Incorrect Item Ordered
				Refund/Exchange	2 - Incorrect Item Received
				Refund/Exchange	3 - Item faulty*
				Refund/Exchange	4 - Changed Mind
				Refund/Exchange	5 - Other*
* For return codes 3 or 5 please describe the fault or reason for return:					
Any other information:					

PLEASE FOLLOW THESE STEPS TO RETURN/EXCHANGE ANY ITEM WITHIN 30 DAYS OF RECEIPT:

1 - Please list any returned items in the box above along with a Reason Code. Please also indicate whether you require a refund or exchange.

2 - Return your item/s to the address above along with this form.

3 - If we have sent you an incorrect or faulty item, and you still wish to receive the correct item, the fastest way to proceed is to re-order the item on the website and then send the faulty/incorrect back item for a refund.

4 - The returning item(s) is the customer's responsibility until it is received by Lambeg Golf Shop.

5 - If we have sent you a faulty or not as described item, we will reimburse you for your returned postage costs - please include details in the "Any other information" section above

Full details of our returns policy can be found on our website www.thegolftrolleystore.co.uk.